



MEMO From METRO

Volume 12
Issue 1
Winter 2009

Exclusively serving the employees of local municipalities and school districts

VISA SPECIAL

Start 2009 by getting your credit card DEBTS under control. Apply for a **METRO Visa card** with a special rate and term!!

7.90% APR

For a limited time METRO is inviting members to transfer other credit card balances to your METRO Visa card at a special low rate of 7.90% APR.

New cash advances also qualify for this special promotion rate.



For More Information
Call (847) 670 0459 ask for Kasey

Special rate and term available thru April 7, 2009. Subject to METRO's lending guidelines.

ANNUAL MEETING & ELECTION OF DIRECTORS

Join us for dinner and participate in METRO's 36th annual Meeting on Friday, March 6, 2009, at the Rob Roy Golf Course and Banquet Facility in Prospect Heights. METRO's annual business meeting will be held before dinner.

Since the two current Directors whose term expires this year are the only announced candidates, no balloting will be required. In place of individual balloting, a voice vote confirming re-election of the two announced candidates will be taken during the annual meeting.

The following two candidates are seeking re-election at this year's meeting.



Dave Schultz

Dave Schultz is a Division Commander EMS Coordinator in the Arlington Heights Fire Department. Dave has served on the board since 1997.



Dean Stewart

Dean Stewart is retired from the Arlington Heights Fire Department. Dean has been a METRO member since 1985. He has served on the board since 1996.

The annual meeting will begin at 6:30 p.m. A buffet dinner will follow the business meeting. Dinner tickets are available at METRO's office.

2008 MEMBER SURVEY RESULTS

We would like to thank each of the members who responded to our annual member satisfaction survey. Each year we learn new ways to serve you better. **The 2008 survey results were very positive More than 92% of the respondents would recommend METRO to co-workers and family members.** We are always looking for new members. Start 2009 off on the right foot. Bring in a family member or fellow employee to join METRO Federal Credit Union.





(847) 670-0456
 Fax (847) 670-0401
 loanservices@mcu.org
 accountservices@mcu.org

LOBBY

Monday—Friday
 8:00 AM to 6:00 PM
 Saturday
 8:00 AM to 1:00 PM

DRIVE-THRU

Monday—Friday
 7:00 AM to 6:00 PM
 Saturday
 7:00 AM to 1:00 PM

METRO ATM LOCATIONS

Open 24 Hours
 7 Days A Week

METRO Office
 2440 E. Rand Road
 Arlington Heights

**BOARD OF DIRECTORS
 AND OFFICERS**

Dave Schultz Chairman
Roger Mueller Vice Chairman
Sue Gwinnup Secretary
Dean Stewart Treasurer
Ed Geiss Director
Ted Loesch Director
Donna Wilson Director
Richard Marra President
Salvatore Fragale Vice-President
Danielle Gross Operations Officer
Kasey Smith Loan Officer

SUPERVISORY COMMITTEE

Bob Doran, Chairman
Brad Grossman
Steve Lane
Jay Plaisted
Jim Roray



MEMBER SURVEY WINNERS

This year METRO offered ten gas cards to encourage members to participate in our annual member survey. The survey response is very important to the board of directors and senior management of your credit union, since survey feedback often becomes the first step in changes we make to improve customer service.



Here are the lucky winners.

Jamie Escobar	\$100	Andrew Clemence	\$50
Peter Hughes	\$100	Virginia Esch	\$50
Kathy Koziol	\$100	Julie Garrow	\$50
Lance Neuses	\$100	Joyce Hawley	\$50
Michael Verdung	\$100	Maureen Schmidt	\$50

2009 HOLIDAY CLOSING SCHEDULE

New Year's Day	Thursday, January 1
President's Day	Monday, February 16
Memorial Day	Monday, May 25
Independence Day	Saturday, July 4
Labor Day	Monday, September 7
Columbus Day	Monday, October 12
Veterans Day	Wednesday, November 11
Thanksgiving Day	Thursday, November 26
Staff/Director Luncheon	Thursday, December 10
	(METRO will close at Noon)
Christmas Eve	Thursday, December 24
	(METRO will close at Noon)
Christmas Day	Friday, December 25
Day after Christmas	Saturday, December 26



From the Board of Directors,
 Officers and Staff