



ACCESS METRO'S CALL 24 AUDIO RESPONSE SYSTEM 24/7 DIAL TOLL FREE 800-543-1257

Welcome to
METRO Federal
Credit Union's
Call-24
(800-543-1257)

Press **1** for Quick
Check

Press **2** for Account
Information

Press **3** to Perform
Transactions

Press **4** For Member
Services

Enter your 7 Digit Account Number Followed by the # sign, followed by your 4 Digit PIN number followed by the # sign

You will be
asked to change
your PIN the first
time using our
new system

Your Savings -01 Suffix
balance will be announced.

Your Checking -80 Suffix
balance will be announced.

Press 2 for more account
information (i.e. past
transactions, to switch
accounts, or tax information)

Select one of the following:

- 1 for Checking Accounts
- 2 for Savings Accounts
- 3 for Money Market
- 4 for Loans
- 5 for Credit Cards

Functions Available:

- Balance Inquires
- Past transactions
- Tax and IRA Information
- Perform a Financial Transaction

Select one of the following:

- 1 for Checking Accounts
- 2 for Savings Accounts
- 3 for Money Market
- 4 for Loans
- 5 for Credit Cards

Functions Available:

- Transfer Funds
- Loan Payments
- Withdrawal By Check
- Cross Account Transfers
- Credit Card Payment

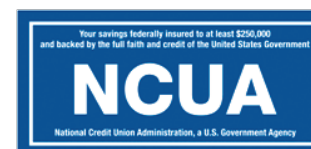
Change PIN numbers

Press **"*"** to Return to
Previous MENU



METRO Federal Credit Union
2440 E. Rand Road
Arlington Heights, IL 60004

(847) 670-0456
Fax (847) 670-0401
loanservices@mcu.org
accountservices@mcu.org



Using CALL24

Each of your accounts has a 2-digit suffix. You can find your suffixes on your member statements, on Virtual Branch or by contacting Metro.

METRO ACCOUNT REFERENCE

Account Suffixes

Primary Savings	01
Business Savings	02
Secondary Savings	10-14
IRA Savings	15, 16
Christmas Club	20
Vacation Club	25
VIP Money Market	95
Regular and IRA CD's	50-79
Regular Checking	80-84
Premier Checking	85-86
Student Checking	88
Business Checking	90-94



If you would like to start using CALL-24:

Your PIN (Personal identification Number) is the last four digits of the primary account holder's social security number. For security purposes, please change your PIN in your first session.

Some of CALL24 features are:

- Increased Reliability
- Simplified Menu
- Expanded Account Access

CROSS ACCOUNT TRANSFER AUTHORIZATION (Optional)

Please list cross account transfers below: (By listing an account number, you are hereby giving access to all suffixes associated with that account number as well.)

(A) Transfer FROM Account #	(B) Transfer TO Account #
1 _____ / _____	
2 _____ / _____	
3 _____ / _____	
4 _____ / _____	
5 _____ / _____	
6 _____ / _____	

Account transfers can only be performed using the "FROM" account number listed. The person signing this authorization must be a signer on all the "FROM" accounts.

I (we) hereby authorize METRO Federal Credit Union to Link the account numbers listed above for the purpose of allowing telephone transfers between accounts using Call24 and Virtual Branch. I (we) accept full responsibility for transfers between accounts and any associated fees resulting from any transfer I (we) initiate.

Member Signature _____

Member Signature _____

For Office Use Only:

Signature Cards Verified by: _____ Date: _____

Audio Response set up by: _____ Date: _____

METRO Federal Credit Union
2440 E. Rand Road
Arlington Heights, IL 60004-5802
(847) 670-0456
FAX (847) 670-0401

CALL24

- 24 Hour Telephone Access to Your Accounts



► Using CALL24

► CALL24 Options

► Cross Account Transfer Authorization

800-543-1257

