

METRO Federal Credit Union 2440 E. Rand Road Arlington Heights IL 60004 847-670-0456 Fax 847-670-0401

REQUEST TO CLOSE AN ACCOUNT

Account No	Type of Account
If an ATM card, VISA debit card or VISA credit card is issued, the card(s) must be returned to METRO before the account can be closed	
Name (primary)	Name (joint)
Total amount due to member: \$	Fees/Penalty: \$
I wish to close my account(s) listed above. Please withdraw the funds and pay them to me in the form of check cash	
Member signature	Date
Joint Member signature	Date
Just a reminder METRO"S membership policy is "Once a member always a Member". If you change jobs, retire or move to another city, you can keep your account at METRO	

MEMBER SATISFACTION SURVEY

Please help us to serve our members better by answering a few questions about your experience with METRO FCU.

Reason for leaving ____

Please tell us about the quality of service you have received from our staff.

Ability to answer your questions Poor _____ Average ____ Excellent ____ Promptness and accuracy in serving you Poor _____ Average ____ Excellent ____ Courtesy to you as a member Poor _____ Average ____ Excellent ____

Would you recommend METRO FCU to others. Yes ___ No ___ What could METRO FCU do in the future to provide better service for our members

For office use only
ATM Card Collected __ Closed __ Unused checks Collected __ Destroyed __
Payroll Deduction Cancelled __
Manager Approval